



GRASSROOTS,
HOMELAND SECURITY:
Empowering Communities
Annual Progress Report
October 1, 2003
Tulsa Partners, Inc.
Mayor's Citizen Corps ~ Tulsa Project Impact
City of Tulsa, Oklahoma
Bill LaFortune, Mayor



ACKNOWLEDGEMENTS

Tulsa Partners, Inc., Mayor's Citizen Corps, and Tulsa Project Impact gratefully acknowledge the leadership and support of the City of Tulsa, the U.S. Corporation for National and Community Service, the Office of the U.S. Surgeon General, and our exemplary partners, volunteers, supporters, dedicated staff, and board and community leaders.

Mayor Bill LaFortune, Mayor, City of Tulsa

Tulsa City Council

Charles L. Hardt, Director, Tulsa Public Works Department

Michael L. Buchert, Assistant Director, Tulsa Public Works Department

Tulsa Project Impact Executive Committee, 2003

Bob Roberts, Chair; John Westmoreland and Sandy Cox, Vice Chairs;
Kathryn B. Hinkle, Terry McGee, Neal McNeill, J.D. Metcalfe

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Neal McNeill, Legal Fiscal Chair; J.D. Metcalfe, Professional Reserve Corps Chair
Tom Baker, Mike Gurley, Sandy Cox, Dr. Kathy LaFortune,
Mike McCool, Eric Miller

Blue-Ribbon Advisory Committee

George Charlton, Joshua Fowler, Jerry Goodwin, Phil Lakin, Steve Turnbo

Tulsa Area Citizen Corps Council/Tulsa Project Impact Steering Committee

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Gerald Konkler, Dr. Kathryn LaFortune, Phil Lakin, Jr., Judy Lane, Dennis Larsen, Tom Lewallen, Jim Lyall,
Ashley Mayfield, Mike McCool, Neal McNeill, Claudia Meiling, J.D. Metcalfe, Rick Myscofski, Steve Palladino,
Paul Papke, Councilor David Patrick, Erin Patrick, Ann Patton, Steve Piltz, Gaylon Pinc, Richard Potter, Bob Roberts,
Alan Rowland, Steve Sewell, Janice Sheehan, Sheryl Siddiqui, Linda Soos-Davis, Linda Sullivan, Arthur C. Surratt,
Craig Thurmond, Ron Van Voorhis, Juanise Weatherman, John Westmoreland, LeAnne Ziegler

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Bill LaFortune, Mayor

This report was printed with assistance from a homeland security grant from the U.S. Corporation for National and Community Service.

Ann Patton, Executive Director
Tulsa Partners, Inc.
PO Box 2192
Tulsa, Oklahoma 74101
918-596-9626
www.TulsaPartners.org

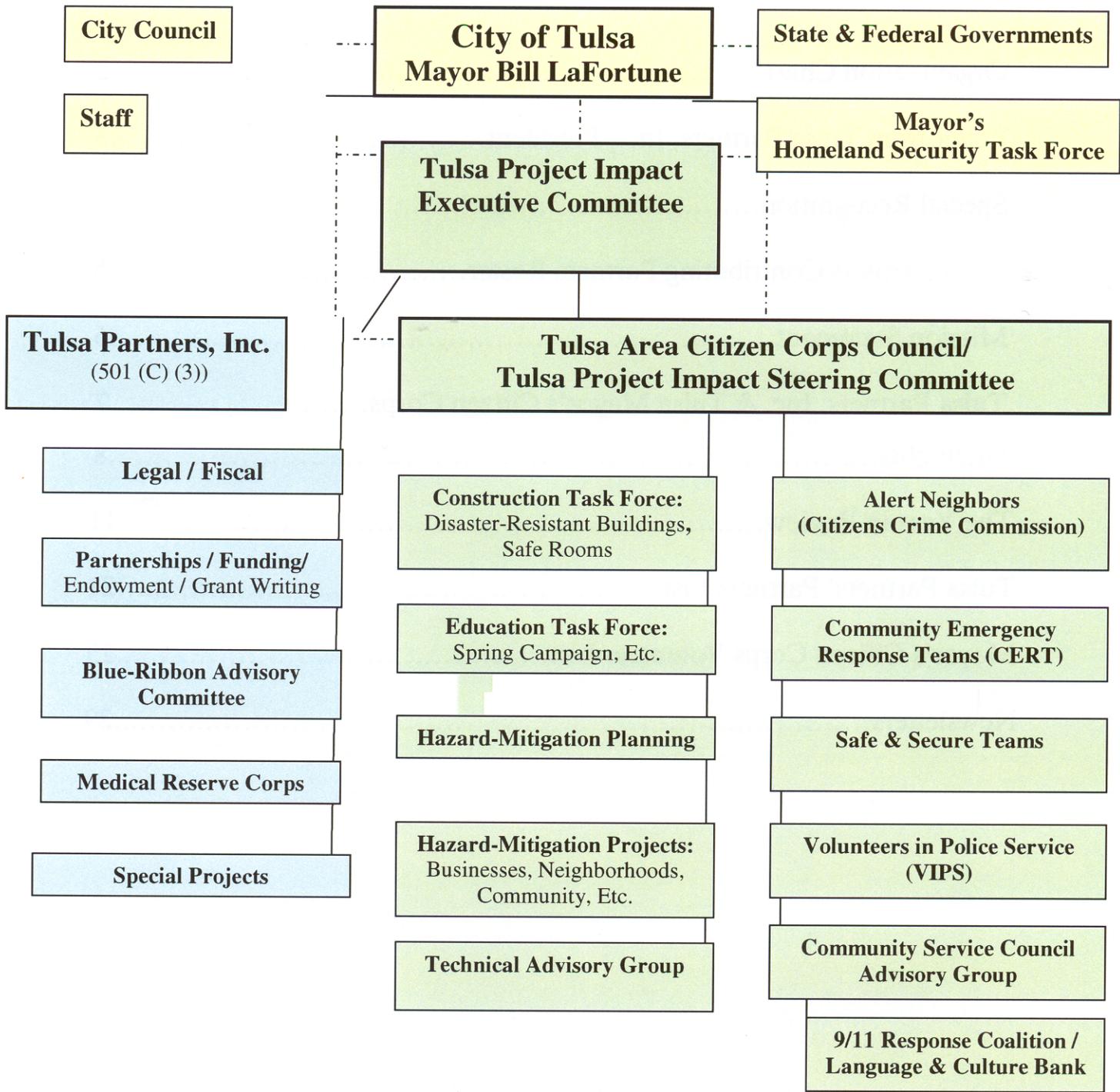
Front cover photos, clockwise from top left: July 4 Citizen Corps marchers; Tulsa Partners, Inc., Board of Directors, October 2003; CERT team trainees; volunteers size up tee-shirts; Ronald McDonald and friends; Mayor LaFortune and friend; Medical Reserve Corps training; Flag Day Pancake Breakfast; CERT team training; cross-cultural exchange; McDonald's kids emergency backpacks; Sandy's pancakes.
Center: Mayor's Citizen Corps Council.

Back cover: Copy of thank you poster from the Osage Nation Head Start.

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Organization Chart
Tulsa Project Impact Program
 Mayor's Citizen Corps – Tulsa Partners
 9-8-03





Tulsa Partners

TULSA PROJECT IMPACT - MAYOR'S CITIZEN CORPS

Tulsa Partners building a disaster-resistant, sustainable community

PO Box 2192, Tulsa, OK 74101-2192 - Phone 918-596-9626 - TulsaPartners@earthlink.net - www.TulsaPartners.org

**Tulsa Partners, Inc.
Board of Directors**

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State Farm (Retired)

Vice President

Bob Roberts
American Red Cross

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Tom Baker

Tulsa City Councilor

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Bank of Oklahoma

Mike Gurley

State Farm Insurance

Dr. Kathy LaFortune

Psychologist

Mike McCool

TAEMA

Neal McNeill

Former City Attorney

J.D. Metcalfe

Former Street Comm.

Eric Miller, architect

Asbury Methodist Church

Blue Ribbon

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Charlton Investments

Joshua Fowler

Home Builders Assn.

Jerry Goodwin

MetroTulsa Urban League

Phil Lakin

Tulsa Comm. Foundation

Steve Tumbo

Schnake Tumbo Frank

Executive Director

Ann Patton

Tulsa Partners, Inc.
Tulsa Project Impact
Mayor's Citizen Corps

Letter from Tulsa Partners, Inc., President

September 2003

Dear Partners:

We're pleased to share this annual report, which summarizes our efforts over the past year to create a disaster-resistant community through voluntary education and demonstration projects for grassroots homeland security.

The report helps us all take stock of our challenges and progress since last year's annual meeting October 1, 2002.

This is the annual report of Tulsa Partners, Inc., a 501 (C) (3) nonprofit agency dedicated to supporting anti-disaster work. But we are also reporting herein on progress among a triad of interrelated programs created under different laws but all working together: Tulsa Partners, Inc.; Tulsa Project Impact; the Tulsa Mayor's Citizens Corps; and their many sub-programs and projects.

The past year brought a new level of excellence in our working relationships with our generous partners and exemplary volunteers. The first and most important message we want to share with you is: THANKS! for all you have done and are doing to make our homes, our businesses, our community, and our nation more safe and secure.

We look forward to the coming year, to opportunities to work ever more effectively together, and to great strides toward creating a safer and better world for ourselves and for coming generations.

Sincerely,

John Westmoreland, President
Tulsa Partners, Inc.

SPECIAL RECOGNITION

Tulsa Partners wishes to recognize this year's service award winners and contributing partners.

Award winners were honored at the September 29, 2003, Annual Meeting:

BOB ROBERTS

J.D. Metcalfe Building Bridges Award

DAVE LISTER

Volunteer of the Year

NEAL MCNEILL

Life Saver Award

THERESA BUCHERT

Friend-Raiser Award

TOM DAPICE

Extra-Mile Award

JUANISE WEATHERMAN

Director's Award

CHARLES L. HARDT

President's Award

"Great things are done by a series of small things brought together."

~ Vincent Van Gogh



TULSA PARTNERS CONTRIBUTING PARTNERS ROSTER

Thanks! to our wonderful contributing partners who have generously shared their money, goods, and services to help build a disaster-resistant community. Many gave quietly, without fanfare or even documentation. (If you have contributed and not given us documentation, please contact our office!) This list does not include the thousands of hours of volunteer time donated by hundreds of partners.

Please find ways to express your thanks to the following individuals and companies on this list of Tulsa Partners Contributing Partners.

American Institute of Architects	Kathryn B. Hinkle	QuikTrip
American Red Cross	Home Builders Association of Greater Tulsa	Red Fork Lions Club
Charles Armour	Michael Hughes	RSVP
Bank of Oklahoma	INCOG	Bob Roberts
Vickie Beyer	JL Media	Walter Romeo family
BMI Construction	Dr. Kathryn & Mayor Bill LaFortune & family	Alan Rowland family
Brady Heights Neighborhood Association	Sandra Langenkamp	Jeannie & Dr. John Sacra
Bullock & Haddow	Beverly Leland	Dr. David Sawyer, TPS
Charlton Investments & Heart n' Soul Café	LMM Architects	Schnake Turnbo Frank
Joe Coleman	Tim Lovell	Scripps Howard Foundation
Community Service Council	Jim Lyall	SBC Foundation
Sandy Cox	Betty & Cline Mansur	State Farm Companies Foundation
Craig & Keithline, Inc.	Marion Design	Tulsa Community Foundation
Credit Counseling Centers of Okla.	McDonald's & MOROCH	Tulsa Fire Department
Ann & Tom Dapice	John McElvenny	Tulsa Public Works Department
Eastland Mall/Simon Properties	Edna McIntosh	Tulsa River Parks Association
Emergency Medical Services Authority	Neal McNeill	Tulsa Zoo
FamilySAFE	J.D. Metcalfe	Twister Pit
Federal Emergency Management Agency	Eric Miller, Architect	US Corporation for National & Community Service
Mary Finley	Natural Hazards Center, Boulder, Colorado	US Infrastructure of Oklahoma
R.D. Flanagan & Associates	Marty Newman	Ron Van Voorhis
Kim Fuller	Oklahoma Department of Emergency Management	The Village Builders & Village at Central Park
Graber & Imel, Architects	ONEOK	Emily Warner
Mike Gurley	Bill Packard	Juanise Weatherman
Carolyn Harter	Ann & Bob Patton, The Patton Companies	John Westmoreland
Jack & Aurora Helton	Elaine Perkins	Christina & Chris Williams
Jessica Hill		City Auditor Phil Wood & Emily Wood
		Zink Foundation

MISSION STATEMENT

The mission
of
the Tulsa Partners programs
is
to create a disaster-resistant community
and
improve Tulsans' safety and well-being
by
reducing deaths, injuries,
property damage, environmental
and other losses
from natural or technological hazards.

Public-private partners
will accomplish this mission
in a manner that
advances community goals,
enhances Tulsans' quality of life,
and
creates a more livable, viable, and sustainable community.

TULSA PARTNERS, INC.



Tulsa Partners, Inc., aka Tulsa Project Impact Foundation, is a 501 (C) (3) tax-deductible foundation incorporated in the State of Oklahoma, December 15, 2000, to raise and disburse funds to help create a safer and better world.

TPi membership is open to all. There is no membership fee, but donations are accepted. More than 400 partners are working through TPi to create a disaster-resistant community.

TPi supports a number of programs, including:

Tulsa Project Impact, which includes mitigation and prevention programs such as building tornado SafeRooms, strengthening homes, preparing families, and empowering citizens through public education and demonstration projects.

The **SBC Exclerator** website program, which is creating improved communication, coordination, and management through technology.

Tulsa Mayor's Citizen Corps, which is mobilizing, training, managing, and deploying volunteers to help with grassroots homeland security.

TULSA MAYOR'S CITIZEN CORPS

The Mayor's office designated the Tulsa Project Impact Steering Committee as our local Citizen Corps Council in March 2002. Made up of public, private, and non-profit entities working to build a disaster-resistant community, this group expanded its purpose to include volunteer mobilization in the areas of public health, public safety, and disaster preparedness.

Safe & Secure is a comprehensive program that trains neighborhood, business, and non-profit groups in a seven-step process of assessment, planning, education/training, and mitigation activities in public health, public safety, and disaster preparedness.



CERT (Community Emergency Response Teams) educates citizens about the hazards they face in their own communities and trains them in lifesaving skills. These citizen-responders use their training as part of a neighborhood or workplace team to help others when professional responders are overwhelmed or not immediately available.

Volunteers in Police Service (VIPS) assist their local police department by performing various duties for uniformed officers to allow those officers to spend more time in the field.

Medical Reserve Corps (MRC) mobilizes, trains, and manages retired and active health professionals and citizens to meet emergency and public health needs.

Language & Culture Bank provides an opportunity for those who possess foreign language skills and/or multicultural experience to assist their community by being "on call" to serve in the capacity of translator or mediator in various circumstances, including emergencies.



Tulsa Human Response Coalition organizes people with skills in public health, public safety, mental health, and many other areas to assist first responders in emergencies or disasters.

Alert Neighbors, administered by the Citizens Crime Commission, helps citizens guard against crime and terrorism.

HIGHLIGHTS

All-stars

★ Our “Be Ready!” public education campaign provided preparedness information in many forms – via newsletter, mass media, website, Speakers Bureau, an experts panel, safety tips, and special events. Our “Be Ready!” brochure was incorporated into our comprehensive guide, *A Family Preparedness Guide*. Area QuikTrips and the Tulsa Library distributed *A Family Preparedness Guide* so that the public could have easy access to this important information.

★ The Mayor’s Citizen Corps/McDonald’s partnership began with a news conference on June 3rd where Mayor Bill LaFortune and President of Tulsa Co-op of Restaurant Owners Dwayne Sampson announced the new partnership initiatives. Those initiatives included: setting up family preparedness displays with disaster preparedness information in 32 area McDonald’s restaurants; placing tray liners featuring the message “Get a plan! Get a kit! Get involved!” in 64 McDonald’s throughout northeast Oklahoma during the month of June; the distribution of a special family preparedness brochure, also featuring the “Get a plan!...” theme, in the same 64 McDonald’s restaurants; and the sponsorship of Tulsa Partners Flag Day Pancake Breakfast with the donation of \$600, condiments, paper products, 500 children’s backpacks, plus items such as crayons, coloring books, and bottled water to go into the backpacks.



Volunteers Carrie & Hailey Wiggs restock a family preparedness display at McDonald's.

★ The Citizen Corps Safe & Secure program began at three pilot sites in the spring of 2003. The Riverview Neighborhood Association, Bank of Oklahoma Technology Center, and Metropolitan Tulsa Urban League represented a neighborhood, business, and nonprofit organization, respectively. The program expanded to six sites, involving 200 neighborhood residents and organization employees and 24 Citizen Corps volunteer team members in the process of becoming safer and more secure.

★ Community Emergency Response Teams (CERT) is building an innovative, cooperative program through local emergency managers and key fire department, police department, and sheriff’s office volunteers to create a plan for implementing the program throughout Tulsa County.

★ The Safe & Secure Families and family preparedness programs established five prototype families working to become prepared for emergencies. These “poster families” shared their learning experiences with each other and with the public.

★ Tulsa’s Citizen Corps Council was chosen as one of ten U.S. model communities and was asked to help other communities launch their councils. Nearly every week, we were approached to share learning experiences with other communities, agencies, and individuals. As time permitted, we worked to document and share successes and lessons learned, both in Tulsa and beyond.



Four “Safe & Secure” families pose in front of the Rowland home where they got together for the first time over a potluck supper. From left to right, Gabriela Pharis, Dafne Pharis, Alan Rowland, Zach Rowland, Carol Rowland, Ray Littles, Pattee Franklin, Rebekah Rowland, Walter Evans, Valerie Evans, and Melanie Evans.

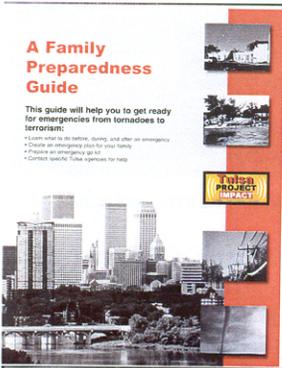
★ Although the first year of Tulsa’s Medical Reserve Corps was slowed by the challenges of resolving liability issues, the dedicated professionals creating MRC are all stars.

They are working to mobilize and train volunteers to help with emergency and non-emergency medical and health needs. In their first year of operation, they forged a fine team, created a management system and master plan, leveraged their federal grant with four-fold resources, and expanded their vision from Tulsa to Oklahoma City and Lawton. They are poised to soar in the coming year.

★ In coordination with FEMA Region VI and the City of Austin, the City of Tulsa is cosponsoring a regional conference on Volunteers in Homeland Security in November 2003.

Public education

Public education remains at the heart of our mission to create a disaster-resistant community. We used many venues to develop and promulgate information about creating safe and sound families, businesses, and communities.



Publications

- ★ *A Family Preparedness Guide* – distributed through area QuikTrips, the Tulsa Library, to all Tulsa Head Start students, and to a long list of individuals and organizations by request
- ★ *Tulsa Partners* newsletter
- ★ Family preparedness tray liners in 64 McDonald's restaurants
- ★ Children's disaster-preparedness "starter go-kit" stuffed with various preparedness publications, along with supplies such as bottled water, a flashlight, a whistle, and a snack
- ★ We compiled several "fact sheets" of safety tips that were utilized by local media

Website

- ★ Largely thanks to the work of our webmaster, Tom Dapice, our website, www.TulsaPartners.org, has grown into a well-stocked and growing warehouse of invaluable information.

Event participation

- ★ **Home & Garden Show** booth, manned by volunteers, and stocked with numerous disaster preparedness and mitigation publications
- ★ **East Tulsa 4th of July Parade** – volunteers walked two miles and distributed family preparedness information
- ★ **Parade of Homes** booth
- ★ Booths set up at a number of events throughout the year



Left to right: Tony Colina, Liz Colina, Sharon Taptto, Don Spencer, and Zeniah Nanaeto (on Don's shoulders) braved the 4th of July heat to distribute preparedness information.

Training

- ★ Through the Citizen Corps program, basic and instructor training was provided to volunteers in the areas of CERT, home hazard awareness, First Aid and CPR, family disaster preparedness, bioterrorism, contingency planning, and handling diversity issues in emergencies. Training was also provided in topics such as the Incident Command System and the Emergency Call Center.

Demonstration projects

Working through our Construction Committee and with many partners, we continued to encourage SafeRooms and safer building. We are also expanding our focus to include sustainability and conservation issues.



Day of Caring volunteers spent their day cleaning, painting, and setting up displays at the Tulsa Fire Department's Public Education Building.



- ★ **Disaster Alley.** Transitioning from the original Disaster Alley project at Eastland Mall, a new location was identified at the Tulsa Fire Department's Public Education Building.
- ★ **Day of Caring.** Volunteers participated in mitigation and education projects as part of community-wide Day of Caring event.

Partners projects

★ We shared in the glory and gave all possible support to projects being conducted by our partners, including the prototype **Millennium House** under construction by Neighbor for Neighbor, combining disaster-resistance, energy conservation, health, modest cost, and other themes.

★ Under direction of the Public Works Department, Ken Hill, consultant Ron Flanagan, and a Citizens Advisory Committee, Tulsa completed its first **Multi-Hazard Mitigation Plan**. It is one of the first in the nation and won accolades as a national model. Tulsa Partners' Executive Committee members make up a majority of the Citizens Advisory Committee.

★ Our award-winning stormwater management program won more fame in September, when FEMA announced that Tulsa attained the rank of **"2" in FEMA's Community Rating System**. No other community has ever attained such a good rank. CRS measures the merit of a community's flood program.

★ The American Red Cross selected the Tulsa Area Chapter as one of four chapters nationwide to participate in the pilot of the **Safe Neighbor Network**, a disaster education and safety campaign directed at local neighborhoods. In turn, the Tulsa chapter recruited four Tulsa County neighborhoods to participate in the pilot.



The Millennium House was coming along well in July.

Strengthening community



Marie Hodges, a school teacher for hearing impaired students at Leisure Park Elementary School in Broken Arrow, holds up a NOAA weather radio that was donated by Tulsa Partners.

★ Through Hazard Mitigation Grant Program (HMGP) funds, *A Family Preparedness Guide* and several other disaster preparedness publications will be translated into Spanish. Volunteers in the Citizen Corps Language & Culture Bank also donated their services for both written and oral translation on an on-call basis.

★ The Language & Culture Bank and Tulsa Human Response Coalition worked to expand the Citizen Corps program multiculturally through speaking engagements, networking, and outreach, especially to under-represented groups and vulnerable populations.

★ NOAA radios were distributed to our Safe and Secure Families, Head Start classrooms, and classrooms for the hearing impaired.

★ NOAA radios were given from door prize drawings at the Home and Garden Show and at the Flag Day Pancake Breakfast.

Building capacity

Each year brings broader program reach and stronger program foundations. Tulsa Partners exists to support mitigation and preparedness programs and operates to comply with its 501 (C) (3) tax-deductible status. Capacity-building activities include grant coordination and writing, fiscal management, planning, coordination, evaluation, and program refinement.

An example occurred near the end of this program year when Tulsa Partners was awarded a \$40,000 SBC Excelsior grant to improve and expand service to the community through our website.

This year Tulsa Partners also instituted a tax-deductible loaned executive program with our first two part-time project managers.

We held our first two fundraisers – a Flag Day pancake breakfast June 14 and a bluegrass chili supper September 29. Both were successful fundraisers but, even more, they were superb vehicles for public education and “friend raising.”

Ultimately, our strength depends on the generous partners and dedicated volunteers who make up Tulsa Partners, Tulsa Project Impact, and the Mayor's Citizen Corps. They are the substance of our past and the hope of our future.



Flag Day Pancake Breakfast volunteers spent their Saturday morning dishing up flapjacks and fun.

THE YEAR IN REVIEW

It's been a rich, exciting year! Here's a summary timeline of a dozen months' activities for Tulsa Partners, Tulsa Project Impact, Mayor's Citizen Corps, and their many programs and projects.

2002

OCTOBER

- ★ The Tulsa Project Impact Foundation held its annual meeting in October at the Southern Hills Marriott Hotel; changed its name to Tulsa Partners, Inc.; and elected a new Board of Directors. The group also created a new Blue Ribbon Advisory Committee to help TPi mobilize and disburse resources to create a disaster-resistant community.
- ★ Mayor Bill LaFortune hosted the Annual Meeting.
 - ★ Special guest speaker for the Annual Meeting was General Dennis Reimer, director of the National Memorial Institute for Prevention of Terrorism, Oklahoma City. Before retiring, General Reimer spent 37 years in the U.S. Army and was Army Chief of Staff.
 - ★ Distinguished service awards were given to the Bank of Oklahoma, State Farm Insurance, the City of Tulsa Public Works Department, Ron Van Voorhis, Richard Halliburton, and Michael L. Buchert. John Westmoreland, retired Vice President of State Farm, received the "J.D. Metcalfe Building Bridges Award."
 - ★ Sponsors included the Bank of Oklahoma, City of Tulsa, the Project Impact Foundation, and the Mayor's Citizen Corps.
 - ★ Three new TPi directors were selected: Dr. Kathy LaFortune, Tulsa attorney and psychologist; City Councilor Tom Baker; and Kathryn B. Hinkle, St. Simeon's Episcopal Home. Re-elected were Mike Gurley and Mike McCool. The Nominating Committee included Phil Lakin, Mike Buchert, and John Westmoreland.
- ★ As the federal fiscal year began, we proceeded rapidly to gear up a new grassroots homeland security program called the Tulsa Mayor's Citizen Corps, with a grant from the City from the Corporation for National and Community Service. The CNCS grant was for \$275,000 this year, with similar grants anticipated for the coming two years, for an anticipated grant total of \$875,000.
- ★ CNCS sponsored a national conference October 29-31 for the 17 communities who received the homeland security grants. Tim Lovell and Ann Patton represented Tulsa. Earlier, Lovell spoke to the CNCS Board of Directors in Washington, which was a great honor for Tulsa.
- ★ Including those grants, we have received more than \$1.6 million in grants since 1998 to help build a disaster-resistant community.
- ★ In anticipation of federal homeland security funding opportunities, we convened meetings of all City grant writers to network and plan together. We agreed to provide staff support for the Mayor's Homeland Security Task Force. We had received approval in July to contract with Jeannie Sacra to help the City write and research homeland security grants.
- ★ We continued to help staff and support the yearlong planning process for the City-County Vision 2025 program, which resulted in an \$885 million sales tax package that was presented to and approved by voters September 9, 2003.
- ★ Through several different projects, Tulsa Partners continued to work on long-term hazard mitigation. During the previous year, several SafeRooms were placed in homes of low-income families.
- ★ We set up an information booth at the State Farm loss mitigation day.
- ★ Ann Patton participated in an expert panel reviewing a new risk assessment university curriculum at the Emergency Management Institute, Emmitsburg, MD. (Travel paid by FEMA.)
- ★ Bob Roberts and Ken Hill spoke to the American Public Works Association, Oklahoma Chapter, at Lake Murray October 18.

NOVEMBER

- ★ Tulsa Partners, Inc., received word November 11 that we were approved for a \$50,000 grant in the fall to create a Medical Reserve Corps. The MRC grant came from the Office of the Surgeon General in the Department of Health and Human Services. We were one of 42 in the U.S. to receive these demonstration grants. It is anticipated that the grant will be extended over three years, for a total award of \$150,000. Effective start date was September 30.
- ★ *Tulsa People* magazine published a question and answer column with Tim Lovell about Citizen Corps.
- ★ We began meetings for the new Safe & Secure program with the McClure Park Neighborhood Association.
- ★ Neighbor for Neighbor broke ground for the Millennium House – a demonstration project for a low-cost home that is disaster-resistant, energy efficient, healthy, and more!
- ★ Word spread about our publication, *A Family Preparedness Guide*. We distributed thousands of copies to teachers, emergency managers, and concerned citizens who requested information about disaster safety.
- ★ On November 5, Oklahoma voters approved an amendment to the State Constitution exempting certain SafeRooms from ad valorem taxation. County assessors would no longer include residential SafeRooms in property assessments if the SafeRooms met federal standards and were built after January 2002.
- ★ The Tulsa Area Metropolitan Tulsa Planning Commission and the Tulsa City Council adopted Tulsa's new Multi-Hazard Mitigation Plan as a part of the Comprehensive Plan. The Citizens Hazard Mitigation Planning Committee, Public Works, and consultant Ron Flanagan developed the landmark Tulsa Hazard-Mitigation Plan. The Citizens Hazard Mitigation Planning Committee includes TPI's Executive Committee and the Stormwater Drainage Advisory Board.
- ★ Ann Patton spoke to the FEMA Region III Homeland Security Conference in Philadelphia. (Her expenses were paid by FEMA.)
- ★ Tim Lovell and Ann Patton took CERT training in Maryland. (Expenses paid by FEMA.)
- ★ The Medical Reserve Corps Planning Work Group learned that EMSA was negotiating with the state for a \$50,000 grant to support the MRC in Tulsa and expand it to Oklahoma City. The grant would be part of EMSA's Metropolitan Medical Response System, which operates in Tulsa and Oklahoma City.

DECEMBER

- ★ Under the umbrella of the Mayor's Citizen Corps, with sponsorship by the CNCS grant, we worked on detailed planning for the new Safe & Secure program. An ad hoc technical committee developed tools to assess neighborhood hazards and strengths to be used by the teams. We planned the first three pilot projects: a neighborhood, a business, and a nonprofit agency.
- ★ Carolyn Matthews, office administrator, and Elaine Perkins, journalism intern, joined the office team. Perkins began publishing monthly newsletters, *Tulsa Partners*.
- ★ We hired Dave Baer and Carrie Wiggs to coordinate Mayor's Citizen Corps' volunteer recruitment projects, working in conjunction with the Community Service Council, RSVP of Tulsa, the Tulsa Human Response Coalition, and the new Language and Culture Bank.
- ★ Volunteer Walter Evans, Tulsa Police Department, spearheaded a group to create the new Community Emergency Response Team (CERT) program in Tulsa and to develop a countywide implementation strategy. The group held a planning workshop December 16 at the Tulsa County Sheriff's office.
- ★ We provided updated training and presentation materials to volunteers in the Speakers Bureau, who made more than 25 presentations during 2002.

★ A North Tulsa family received an early Christmas present December 18, when we installed a new SafeRoom with CDBG (Community Development Block Grant) funds. Private matching funds came from U.S. Infrastructure, Craig & Keithline, the Village Builders, and Tim and Cara Lovell. In all, ten families received SafeRooms through this CDBG program. The \$35,000 grant was expected to provide only seven SafeRooms.

★ The *Wall Street Journal* published an article on SafeRooms for natural and manmade hazards, quoting Tulsa Partners Family Safe, the Village Builders, and Ann Patton.

★ Our webmaster, Tom Dapice, worked on updating, expanding, and improving our website, www.TulsaPartners.org. He also created a new email address: CitizenCorps@CityofTulsa.org.

2003

JANUARY

★ The Tulsa Mayor's Citizen Corps Council had grown to 70 members, representing diverse organizations, interests, and disciplines. They were bound together by a common vision for grassroots homeland security.

★ Management structures expanded to include a central Executive Committee, representing the Mayor's Citizen Corps, Tulsa Partners, and Tulsa Project Impact. Bob Roberts, American Red Cross, was elected Executive Committee Chair. Vice chairs were Sandy Cox and John Westmoreland, representing Mayor's Citizen Corps and Tulsa Partners, respectively.

★ We planned a spring preparedness campaign around a new theme: Be Ready! Plans included an expanded Speakers Bureau, various media events and news releases and other activities centered on the Tulsa publication, *A Family Preparedness Guide*.

★ Mayor Bill LaFortune approved a contract strengthening the relationships between Tulsa Partners, Inc., and the City of Tulsa. The contract detailed how TPi and the City would work together with various programs, including Mayor's Citizen Corps and Tulsa Project Impact, to create a disaster-resistant community.

★ Mayor LaFortune also approved a contract establishing the legal cooperative relationship between TPi and the City to create the Medical Reserve Corps. The contract pledges \$22,234 in City in-kind services in support of the MRC. An MRC planning work group worked to establish the new program.

★ Unofficially, news leaked that Tulsa had been chosen as one of four national pilots for an exciting new program named the Safe Neighbor Network, sponsored by the American Red Cross and State Farm Insurance. Locally, it would be coordinated with sister programs including Safe & Secure.

★ We received authorization to proceed on a \$15,000 FEMA grant to translate preparedness public education materials into Spanish. First project: *A Family Preparedness Guide*.

★ The Tulsa Partners Board of Directors held its annual orientation and planning retreat at St. Simeon's Episcopal Home January 29.

FEBRUARY

★ Dave Baer, Mike McCool, and Bob Roberts spoke at the first meeting of the Tulsa Latino-Hispanic VOAD.

★ The Riverview Neighborhood Association became Tulsa's first pilot for the new Safe & Secure program in a kickoff meeting attended by Mayor Bill LaFortune and City Councilor Tom Baker. The program will include training for Tulsa's first CERT (Community Emergency Response Team), lead by Capt. R. B. Ellis and Fire Station 4. "Safety is our most basic need," LaFortune said.

- ★ Focus groups with RSVP of Tulsa and Family and Children's Services discussed volunteer roles for Tulsa Human Response Coalition and Citizen Corps.
- ★ Tulsa Partners presented ten demonstration NOAA emergency radios to deaf education classrooms in the Tulsa area. The units were equipped with special kits for the hearing impaired.
- ★ We launched a new Safe & Secure Families program with five prototype families who were working to become prepared for emergencies through developing preparedness plans, assembling kits, and getting involved. Included were families of Alan and Carol Rowland, Dafne Pharis, Pattee Franklin, Mike and Theresa Buchert, and Walter and Valerie Evans. Each family received a NOAA emergency radio and initial supplies to begin an emergency kit.
- ★ In tribute for the tireless volunteer work of State Farm's Mike Gurley and John Westmoreland over the past year, the insurance company donated \$1,000 to Tulsa Partners.
- ★ Mayor Bill LaFortune attended the Mayor's Citizen Corps Council meeting February 12 and reiterated his support for the group and its preparedness programs. The Council had grown to a diverse group of 99 members from the public, private, and nonprofit sectors.
- ★ Attorney General John Ashcroft raised the national security level to orange for a few weeks in February, indicating high concern for terrorism potential.
- ★ Tulsa Mayor Bill LaFortune held a February 16 news conference and briefed the community on the actions and plans of the Mayor's Homeland Security Task Force to help keep Tulsa safe and secure. He announced that copies of *A Family Preparedness Guide* would be made available to a public hungry for preparedness information.
- ★ In response to many urgent requests, we distributed thousands of copies of *A Family Preparedness Guide* through QuikTrips and area libraries. Demand and interest were keen, and staff and volunteers were challenged to keep stores stocked with copies.
- ★ Jessica Hill joined the Mayor's Citizen Corps staff as Community Involvement Coordinator.
- ★ *Tulsa Kids* magazine carried an in-depth article about family preparedness, featuring the Safe & Secure Family of Walter and Valerie Evans.
- ★ After a flurry of media attention, approximately 300 people requested information about Citizen Corps. More than 175 had signed up as volunteers in various programs.
- ★ Thanks to printing by State Farm, Tulsa Partners was able to mail 450 letters to partners detailing programs and offering opportunities for donations, volunteerism, and service.
- ★ Ann Patton lectured to the emergency management and hazard mitigation class at George Washington University, Washington, D.C. (Trip not paid by local or grant funds.)

MARCH

- ★ We hired Tim Lovell into a Civil Service position as Intergovernmental Relations Administrator.
- ★ Mayor Bill LaFortune declared March to be "Flood Insurance Month," when at-risk citizens are urged to purchase federal flood insurance from their local insurance agents. The proclamation noted that of the 38 federally declared disasters in Oklahoma since 1955 twenty-eight involved flooding – yet today only 12 percent of Oklahomans' homes in the 100-year floodplain are covered by flood insurance.
- ★ We compiled and released a list of the "Top 10 tips to survive disaster from natural or manmade causes" and launched the Be Ready! information campaign. The key steps were: Get a plan! Get a kit! Get involved! Among campaign features: plans for a new phone number: 596-B-RDY (Be Ready!) which became active in May.

- ★ *Tulsa Partners* newsletter carried tips for developing emergency plans and kits. The newsletter also carried information about preparedness for families with children and special tips for surviving tornadoes.
- ★ Tulsa Human Response Coalition began meeting every three weeks due to a heightened national security alert status, the war in Iraq, and spring storm season.
- ★ Plans were under way for Tulsa Partners' first fundraiser, a Flag Day pancake breakfast.
- ★ Ann Patton spoke in San Francisco about Tulsa's "Grassroots Homeland Security" programs. The audience included citizen homeland security leaders from around the U.S. (The trip was paid by conference sponsors and from her personal funds, not by the City or grant funds.)
- ★ We provided hazard-mitigation and homeland security information in our booth at the Tulsa Home Builders Home & Garden Show.
- ★ We began learning and sponsoring training in first aid and CPR; and we began volunteer orientation sessions in the Safe & Secure program.
- ★ One day in the spring, a chance conversation about disaster preparedness occurred between Theresa Buchert, a Tulsa Partner, and Emily Voigt, a publicist with a company named MOROCH that represents McDonald's restaurants in part of Oklahoma. Buchert gave Voigt a copy of *A Family Preparedness Guide* and invited Voigt to get involved with Tulsa's disaster prevention programs. "My immediate thought," Voigt said later, "was, 'What can McDonald's do to support this?'" Voigt contacted Mayor's Citizen Corps, and the group began to brainstorm ideas about ways to work together.

APRIL

- ★ Spearheaded by Sandy Cox, Bank of Oklahoma's 41st & Sheridan location became the first business to participate in the Mayor's Citizen Corps Safe & Secure program.
- ★ *Custom Home* magazine interviewed Tim Lovell, Bill Rhees, and others about SafeRoom construction.
- ★ The Safe & Secure Families program drew media attention with continuing television coverage and a full-page "Focus" article in the *Tulsa World*.
- ★ Bob Roberts led training in family preparedness for the Riverview Neighborhood. He also took the lead in the new Red Cross Tulsa pilot, Safe Neighbor Network, which rolled out in April.
- ★ Train-the-Trainer training for Community Emergency Response Teams began April 30 for 17 recruits at the Fire Academy.
- ★ Elaine Perkins and Jessica Hill met with Emily Voigt to provide homeland security information that would ultimately be printed on 400,000 tray liners distributed in McDonald's stores throughout northeast Oklahoma.
- ★ Medical Reserve Corps volunteers worked with an Oklahoma production company to prepare a recruiting and training video.
- ★ We helped Oklahoma District 1 Congressman John Sullivan hold a homeland security conference for area first responders and leaders.
- ★ Mike McCool spoke to the Kirk of the Hills Church about preparedness, mitigation, and homeland security.
- ★ John Westmoreland and other volunteers supported an area-wide disaster drill.

MAY

- ★ Neighbor for Neighbor volunteers poured reinforced concrete “ICF” walls May 2 for the prototype Millennium House that is disaster resistant, energy efficient, and economical.
- ★ More than 50 volunteers gathered in Central Library May 6 for Volunteer Kickoff training. Among speakers: Deputy Mayor Steve Sewell.
- ★ Violent tornadoes ripped through central Oklahoma May 8, revealing mitigation success stories. The tornadoes were the third wave to hit Moore, Oklahoma, in five years. No deaths were reported in Moore, in part because scores of residents ducked into SafeRooms and other shelters. Tulsa Partners Bill Rhees, Dr. Ernst Kiesling, and Ann Patton toured the damage areas and interviewed survivors.
- ★ WFAA-TV, Dallas, interviewed Tulsa builder Bill Rhees, BMI Construction, about SafeRooms and safer construction. The station estimated that millions saw the interview. Tulsa Partners experts were interviewed in a number of local articles as well.
- ★ The Tulsa Human Response Coalition mobilized at the Stroud Disaster Recovery Center set up by FEMA to help victims with mental health, disaster recovery, and human services.
- ★ Tulsa Partners donated 1,300 copies of *A Family Preparedness Guide* to local Head Start students. The donation was made possible by a \$1,000 grant from Scripps Howard and KJRH-TV, arranged by news editor Kim Fuller.
- ★ The Riverview Neighborhood Association completed its Sate & Secure training and planned to distribute preparedness information throughout the area. More than 75 people participated in the Riverview pilot. The next pilots, the Metropolitan Urban League and the Bank of Oklahoma, were in the midst of their training activities.
- ★ Our technologist, Tom Dapice, created a new non-profit email address: TulsaPartners@earthlink.net.
- ★ The news media carried a number of articles about the Riverview training and exercises.
- ★ Our CNCS grant administrator, LeRoy Minor, conducted a program assessment visit.
- ★ We worked on developing a plan for a Citizen Corps conference, to be co-sponsored by FEMA, Tulsa, and Austin, TX. Dave Baer, Brooke Gwartney, Jessica Hill, Tim Lovell, Terry McGee, and Ron VanVoorhis went to Austin for the first planning meeting.
- ★ Tulsa Partners Construction Committee met at the Home Builders Association and identified Habitat for Humanity as a key target for mitigation work.
- ★ During May, we hosted a delegation from Nashville who was studying Tulsa’s hazard mitigation programs and a FEMA delegation studying Tulsa’s SafeRoom programs.

JUNE

- ★ Mayor’s Citizen Corps Month at McDonald’s kicked off June 3 with a news conference touting family preparedness. We gave out more than 10,000 pieces of preparedness information in 32 McDonald’s restaurants in the Tulsa area. In addition, McDonald’s gave out 400,000 tray liners with Tulsa Mayor’s Citizen Corps preparedness information.
- ★ Tulsa Partners and McDonald’s teamed up June 14 for their first annual Flag Day Pancake Breakfast at Central Senior Center at Centennial Park, 1028 E. 6th Street. Mayor Bill LaFortune hosted the breakfast, while Ronald McDonald emceed the event and performed his special Family Safety Show for children. More than 300 attended.
- ★ Dr. John Sacra and Jeannie Sacra were a great hit when they presented Tulsa information to the first national Medical Reserve Corps Conference in Chicago, June 12-13. Other speakers included Richard Carmona, the U.S. Surgeon General.

- ★ CERT coordinator Ron Van Voorhis became a part-time employee and held a planning meeting with Tulsa CERT trainers in June, bringing together professional first responders and citizens to discuss implementing the program.
- ★ New Safe & Secure pilots included St. Francis Xavier Catholic Church, a Hispanic community; and the Xyler Neighborhood Association in North Tulsa, which planned to paint house numbers on curbs and mark storm drains as a neighborhood mitigation project.
- ★ The Language & Culture Bank worked with a broad cross-section of agencies and ethnic groups and provided stand-by translation services to agencies such as the Salvation Army and Tulsa County Social Services.
- ★ Mechelle Hampton was hired to coordinate the Volunteers in Police Service (VIPS) program.
- ★ Beginning with "Beat the Heat," a special on heat-wave safety, FOX 23 TV News began a series of hour-long call-in phone panel programs featuring Tulsa Partners' experts.
- ★ Volunteers staffed a public information table at Home Depot for Safety Day.
- ★ Ron Van Voorhis met with Tulsa Public Schools staff and helped spearhead a grant proposal for schools preparedness.
- ★ At the invitation of Bill Rhees, we set up an educational booth next to the SafeRoom in BMI Construction's palatial Parade of Homes house. Our volunteers discussed SafeRooms and other disaster-resistant features of the model home with hundreds of visitors during the Parade of Homes.
- ★ We hosted a researcher studying Tulsa's hazard mitigation programs for a congressional study.

JULY

- ★ A hardy band of volunteers marched in the hot July 4 parade sponsored by the East Tulsa Mingo Valley Association. They handed out preparedness information and McDonald's coupons to observers along the route.
- ★ Richard Potter, Tulsa Fire Department, taught an instructor course in home hazard awareness; and Bob Roberts, American Red Cross, taught family preparedness for the Safe & Secure program.
- ★ The Tulsa Volunteer Center trained volunteers to staff an Emergency Call Center that would help unaffiliated volunteers find a niche that's right for them during an emergency.
- ★ In anticipation of another summer epidemic, *Tulsa Partners* newsletter carried an article on safety tips to avert West Nile Virus.
- ★ Language & Culture Bank began a media campaign about their program including an interview with Carrie Wiggs on Fox 23.
- ★ At the national Citizen Corps conference in Washington, D.C., the Tulsa Mayor's Citizen Corps was recognized as one of 10 model communities. The models will be featured as examples of success to help other communities form their Citizen Corps Councils.
- ★ Dr. John Sacra addressed the Citizen Corps conference, and Ann Patton was part of a work group of model communities preparing guidance for other communities. Other speakers included Tom Ridge, Director of Homeland Security, the U.S. Surgeon General, and heads of the American Red Cross, USA Freedom Corps, FEMA, and NOAA.
- ★ VIPS leaders focused on recruitment and program expansion, formed an advisory committee, and met with members of the Retired Police Officers Association and the Tulsa Police Auxiliary to solicit volunteers.
- ★ Tim Lovell made a presentation to the FEMA Region VII Citizen Corps conference in Kansas City.

★ We worked to move Disaster Alley from Eastland Mall to the Fire Department educational station near McClure Park.

★ We also discussed setting up an exhibit at the Tulsa Zoo that could include disaster-resistant and conservation features. Christina Shaddox served as the first project manager, and Mike Gurley agreed to chair the planning committee. Eric Miller agreed to chair the design subcommittee.

★ Dave Lister became Tulsa Partners' first loaned executive in a new tax-deductible program that provides part-time volunteer program workers sponsored by their employers. Lister began serving in July as a part-time mitigation projects manager. His time was provided by his employer, R.D. Flanagan & Associates.

AUGUST

★ The Millennium House was coming together and open for tours to see structural details as volunteers completed disaster-resistant, energy-efficient, and other features.

★ Tulsa Partners' expert panel fielded calls about West Nile Virus on a phone-in panel on Fox 23 TV News.

★ Fox 23 also did a feature story about the St. Francis Xavier Catholic Church pilot Safe & Secure program. The evening included a Spanish presentation on Alert Neighbors.

★ We planned new pilot Safe & Secure projects for the Timbers Condominium community; Osage Nation Head Start in Skiatook; Westport on the River apartment complex; Tulsa Speech and Hearing Association; and a partnership of the Osage Park, Brady Heights, Irving, and Charles Page Neighborhood Associations.

★ CERT kits and first aid kits were expected soon for volunteers.

★ Tulsa Partners newsletter carried tips on how to stay safe during a heat emergency.

★ Vickie Beyer became Tulsa Partners' second loaned executive as a part-time volunteer preparedness project manager. Her employer, the City of Tulsa Public Works Department, provided Beyer's time.

★ The Citizens Crime Commission gave an award for "Corporate Involvement in Homeland Security and Disaster Preparedness" to McDonald's, in recognition of its sponsorship of "Mayor's Citizen Corps Month" this past June. Bank of Oklahoma and State Farm Insurance were also nominated for the award.

★ Tulsa's Homeland Security programs were publicized in a national cover article in *Governing* magazine.

★ Leslie Chapman Henderson, the Executive Director of an innovative agency named the Federal Alliance for Safe Homes, visited us and we set up an exciting new partnership with FLASH.

★ Citizen Corps' first annual Evaluation and Planning Retreat was held August 14 and 15. At the event, staff members, partners, volunteers and council members came together to discuss the successes and challenges of the previous year and to plan for the year ahead.

★ Heavy rains over the Labor Day weekend dumped as much as 10 inches of rain on the Tulsa area over three days, but no significant flooding problems were reported in Tulsa. The news media carried stories comparing the non-flooding event to past floods.

SEPTEMBER

- ★ In a September 12 news conference, FEMA announced that Tulsa has attained a “2” ranking in the Community Rating System – the best rating in the U.S. The CRS program measures effectiveness of a community flood management program. Anthony Lowe, head of FEMA’s Flood Insurance and Mitigation Administration, made the historic announcement in Tulsa.
- ★ We hosted a delegation of national researchers, as Tulsa was selected the national pilot community for a landmark congressional study on the benefits of hazard mitigation.
- ★ State Farm Insurance granted \$3,500 to Tulsa Partners for startup and design of a proposed special exhibit to demonstrate ways to live safely in Tornado Alley, while conserving our natural resources.
- ★ Tulsa Partners, Inc., received a \$40,000 grant from SBC to create an expanded website to improve service to Citizen Corps volunteers, agencies, and the public. Vice President for External Affairs Mike Cooper agreed the SBC would serve on an advisory group to help implement the SBC Exceleator grant.
- ★ A CERT training course was offered at the Tulsa Fire Department’s Training Center for Citizen Corps volunteers. Volunteers were also utilized as course managers and instructors. A Train-the-Trainer course was held at the end of the month, and a special course was offered by the State to the National Guard.
- ★ Citizen Corps volunteers participated in the United Way’s Day of Caring on September 11 by setting up disaster preparedness displays and painting murals at the Fire Department’s Public Education Building.
- ★ Planning continued for the “Volunteers in Homeland Security” regional conference sponsored by FEMA Region VI and the cities of Austin and Tulsa. A call for papers went out early in the month, and invitations were sent out throughout the region and the nation.
- ★ In September, Fox 23 aired a segment entitled “Family Preparedness Home Makeover.” The home that received the makeover belonged to Tulsa Partners’ Safe & Secure Family Pattee Franklin and her 6-year-old son, Ray Littles. Jessica Hill, Mayor’s Citizen Corps Community Involvement Coordinator, helped the family devise their disaster plan and create a disaster kit, while Mike McCool, Director of TAEMA, identified the home’s safest place. Reporter Sheinelle Jones covered the story.
- ★ As a part of a visit by Habitat for Humanity founder Millard Fuller, Mayor LaFortune announced a partnership to bring the Safe & Secure program to Habitat for Humanity families in the South Haven neighborhood.
- ★ Distribution of the new McDonald’s brochure, featuring the Alan and Carol Rowland family, a Tulsa Partners Safe & Secure Family, began in August. This specially designed brochure includes the message “Get a plan! Get a kit! Get involved!” with tips on how to go about each step in the preparedness process. A “join” panel that can be clipped, filled out, and mailed in to the Citizen Corps office was included in the brochure.
- ★ A class on the incident command system was offered to Citizen Corps volunteers on September 8.
- ★ Dr. John Sacra spoke to the Citizen Corps Council and Medical Reserve Corps of Tucson on September 29, and he and Ann Patton addressed the Arizona State Citizen Corps conference September 30.
- ★ Tulsa Partners combined its annual meeting with a “friend-raising, fund-raising” bluegrass chili supper September 29. Mayor LaFortune was host, and entertainment featured the Zoogross Boys and a special banjo-playing guest, Dr. David Sawyer, Tulsa Public Schools Superintendent.
- ★ In September, the Natural Hazards Center, University of Colorado, published Ann Patton’s research paper about shelters in the May 8, 2003, tornado. It is believed to be the first time that manufactured SafeRooms were tested in a major tornado. Ann interviewed people who survived the F-3 tornado in SafeRooms and other shelters. An important finding: Moore neighbors took care of neighbors and shared their SafeRooms and shelters with each other. The paper is available online at www.colorado.edu/hazards/qr/qr163/qr163.htm.

TULSA PARTNERS PARTNERS LIST

September 29, 2003
428 Partners

Abatement Systems, Inc.
Ability Resources
Adair Business Communications
Cindy Ann Agee
Akdar Shrine of North America
American Institute of Architects,
Eastern Oklahoma
American Lung Association of
Oklahoma
American Red Cross
American Society of Civil
Engineers, Tulsa Branch
City of Arkadelphia - Project Impact
Dana Arnett
Association of Contingency Planners
— Oklahoma Chapter
Association of State Floodplain
Managers
Attorney Resources
Aunt B's Community Learning
Center
AutoQuip Corporation
David Baer
Baker Petrolite Corporation
Tom Baker
Sharlet Ball
Mitchell R. Ballard
The Bama Companies
Bank of Oklahoma
Basic Industries
Bates/LZW Architects
Brenda Barre
Sharon Beck-Seals
The Benham Group
Gary Bennett
Sue Benton
Better Business Bureau
The City of Bixby
BKL, Inc.
Blanlot Consulting Services, LLC
Blue Moon Design, LLC.
Betty Boyd
BMI Construction
Gary Boyle, Attorney
Brady Heights Neighborhood
Association
Breisch & Associates, Inc.
Angela Brown

Mechelle Brown
Bryce Insurance
BSW International
Michael Buchert
Theresa Buchert
Burns & McDonnell
Nancy Buzzalini
Calico Corners
Charles Campbell
Joshua Candelaria
Joe Berry Cannon, II
CAPTC
Carl M. Leonard & Son, Inc.
Robert F. Carr
Diane Carter
Cedarcrest Homeowners
Association, Inc.
Cellxion Mobile International
CFR, Inc.
CH2M HILL
C.H. Guernsey & Company
Charles Campbell Farmers Insurance
Charlton Investments, Inc.
Charles Cherry
Chickasaw Telecom, Inc.
Child Care Resource Center
CHUBB & Son, Division of Federal
Insurance Company
Cinnabar Service Company, Inc.
Citizens Action For A Safe
Environment
Citizens Crime Commission
City of Tulsa
Clear Vision Productions
Clifford Co. Project
Joe Coleman
Community Action Project
Community Affairs and Planning
Section, City of Tulsa
Community Service Council
Composite Products International
Consoer Townsend Envirodyne
Engineers, Inc.
Convention Center, City of Tulsa
Laurie Cooper
Dale Cotter
City of Coweta - Public Works
Sandy Cox

Craig & Keithline, Inc.
CRC & Associates, Inc.
Credit Counseling Centers of
Oklahoma, Inc.
Crosstown Learning Center/Second
Presbyterian Church
Crown Auto World
Peggy Cuevas
Data 3
Darla Hall Agency, Inc.
Deacon Company
John J. DeLuca
City of Denton, Texas
Depressive/Manic Depressive
Association of Tulsa
Dewberry Design Group
Incorporated
Discoveryland
Jerry Doody
Doubletree Hotel at Warren Place
Dunn & Daffern
Benée Durant
Scott Dye
Earth Tech Enterprises, Inc.
Dana Easley
Ed Martinez State Farm Insurance
Agent
Judy Ellis
Kathrine Emory
Employee and Activity Recognition
Committee, City of Tulsa
EMSA
Environmental Services Section,
City of Tulsa
Environmental Systems Research
Institute
EPU Consultants
Equipment Management
Department, City of Tulsa
Espo Construction Company, Inc.
Cathy Evans
Scott Evans
EvDan Group, Inc.
Eveready Flood Control
Fabrication Service Co. - Hidey Hole
Storm Shelters
Family and Childrens Service
FamilySafe

Farmers Insurance Group
Federal Alliance for Safe Homes
Federal Emergency Management
Agency Region VI
FHC, Inc.
Finance Department, City of Tulsa
Judith Finn
Fire Department, City of Tulsa
First Baptist Church-North Tulsa
Ed Fite
Fox Architects
Daniel Lee Franklin
Mike Fretz
Fritz Baily Inc.
Gardere & Wynne, L.L.P.
Carla Gardner
Gary Sparks Companies
Geurin Engineering, a division of
Crafton Tull & Assoc., Inc.
Vera Gibbon
Gilcrease Museum, City of Tulsa
Michael Grant
Karen Kay Gray
Greater Tulsa Association of
Realtors
Greenhorne & O'Mara, Inc.
Greenwood Cultural Center
Dr. Pam Greenwood
Donna Gurley
Mike Gurley
Darla Hall
Tom Haanen
Larry Harman
Heart-N-Soul Café
Roy Heim
Sherry Heim
Aurora Rameriz-Helton
Jack Helton
Kimberly Hicks
Cindy Hill
HILTI, Inc.
Kathryn Hinkle
HKH Advertising
Lloyd E. Hobbs
Holland Hall School
Home Builders Association of
Greater Tulsa
Home Ownership Tulsa
Horizon Associates Inc.
Penny Hubbard
Mary Hulse
Human Resources Department, City
of Tulsa
Human Rights Department, City of
Tulsa
Imel & Graber, Architects

Indian Nations Council of
Governments
Kent R. Inouye
Institute for Business and Home
Safety
Insurance Women of Tulsa
Internal Auditing Department,
City of Tulsa
J.L. Media, Inc.
J.R. Enterprises of Cushing, LLC
Bob James
E. J. Jantz
Corey D. Jesser
Joe L. Robinson & Associates, Inc.,
Architects
John Newton Assoc.
John Zink Company
John Zink Foundation
Johnson & Associates
Gary Johnson
Joyce Paul Carlson & McDaniel,
P.C.
Paul W. Jump
Art Justis
David Kelley
Kendall-Whittier Ministry
King Finishes & Metal
Fabricating/Judith King
Kinslow, Keith & Todd, Inc.
KJRH 2NBC
Crystal Kline
Koch Hydrocarbon Company
Koch Industries
Koch Sulfur Products Company
KOTV - Channel 6
Carolyn K. Kropp
Nicole Krambeer
KTUL-TV Weather
LMM Architects
LandPlan Consultants, Inc.
Lovelace Lawson
League of Women Voters of
Metropolitan Tulsa
Legal Department, City of Tulsa
Beverly Leland
Thad Leonard
Louis Levy, Inc.
Magic Circle Neighborhood
Association
MainStreet Properties, LLC
Mansur Daubert Strella
Marcie's
Housecleaning/Construction
Clean up
Cynthia Marler
Marsh, Inc.
Martin Construction

William Mattern
Paul Mattke
Mayor's Action Center,
City of Tulsa
Mayor's Office for Neighborhoods,
City of Tulsa
Don McCarthy
Debbie McCool
Mike McCool
McGee Enterprises
Fonda McKenzie
Neal McNeill
Meals on Wheels of Metro Tulsa
Joe Meloy
Kim Meloy
Mental Health Association
Meshek & Associates, Inc.
J.D. Metcalfe
June Metcalfe
Metrocall
The Metropolitan Environmental
Trust
Metropolitan Tulsa Chamber of
Commerce
Metropolitan Tulsa Transit
Authority
Metropolitan Tulsa Urban League,
Inc.
Micarta Industrial Composites
Joe Micek
Mike Fretz, Inc.
Eric Miller
Minshall Park Homeowners
Association
Mike Moody
Morrison & Associates — EDM
Municipal Courts, City of Tulsa
N.D. Henshaw, Investments
Nation to Nation
National Assn. of Insurance Women
National Multiple Sclerosis Society,
Oklahoma Chapter
National Petroleum Technology
Office/U.S. Dept. of Energy Office
National Trust for Historic
Preservation
National Weather Service
Neighbor for Neighbor
NewsTalk 740/KRMG
Luke Noah
North Tulsa Neighborhood Alliance
Northeastern Oklahoma Chapter of
Chartered Property & Casualty
Underwriters
Office of the Mayor, Bill LaFortune
Office Services Reproduction
Section, City of Tulsa

Joe Okapal
Oklahoma Chapter of the American
Public Works Association
Oklahoma Climatological Survey
Oklahoma Conservation
Commission
Oklahoma Department of Civil
Emergency Management
Oklahoma Department of Human
Services
Oklahoma Department of
Transportation
Oklahoma Eagle
Oklahoma Floodplain Managers
Association
Oklahoma Historic Preservation
Office
Oklahoma Municipal League
Oklahoma Native American
Business Development Center
Oklahoma Natural Gas Company
Oklahoma Ready Mixed Concrete
Association
Oklahoma Safety Council
OSU Cooperative Extension
OU International Center for Natural
Hazards and Disaster Research
OU Science & Public Policy
Program
Oklahoma Voluntary Organizations
Active in Disaster
Oklahoma Water Resources Board
Okvest, Inc.
Cookie Ortiz
Overhead Door Company
City of Owasso, Public Works
Department
George Owens
OZ Tornado Structures
Tonie Pacheco
Packard & Associates
Michelle Palmer
Paul Papke
Passover Storm Shelter MFR Co.
Patterson Realtors
Ann Patton
The Patton Companies
Performing Arts Center,
City of Tulsa
Miriam Perry
Jonathan Pierce
Pinkerton & Finn, P.C.
Gary Piontak
Police Department, City of Tulsa
Steve & Brenda Polley
Laurie Price
Project Assist Citizens in Trouble

Projects and Systems, G.C., Inc.
Public Service Company of
Oklahoma
Public Works Department,
City of Tulsa
David Puskas, P.E.
Shannon Pyeatt
QuikTrip Corporation
R.D. Flanagan & Associates
Tina Reagan
David Reed
Marilyn Reid
Relations, Inc.
Remington Elementary
Retired and Senior Volunteer
Program
Rich & Cartmill, Inc.
River Parks Authority
Representative Russ Roach
Bob & Sally Roberts
Rex Rudy, Sr.
Safe Rooms, Inc.
Saint Simeon's Episcopal Home
The Salvation Army
Sand Springs Schools
SBC Oklahoma
Schnake Turnbo Frank & Associates
Carroll E. Scoggins
Shadow Mountain Homeowners
Association, Inc.
2nd Chance Shelters
Jennings & Shipley
Champlin, P.C.
Simon Property Group—Eastland
Mall
Simpson Strong Tie Company
Sinclair Oil Corporation
Sisemore Weisz & Associates, Inc.
Garland S. Sivers
Society of American Military
Engineers
Southern Mortgage
South Peoria Neighborhood
Connection
South Peoria Neighborhood House
Specialty Products & Insulation
Storm Room Systems, Inc.
St. John Medical Center
Lou Stackler
State Farm Insurance
State Historic Preservation Office
The State of Oklahoma
StormeScape
Stormwater Design Section,
City of Tulsa Public Works
Stormwater Drainage Advisory
Board

Street School, Inc.
Mary Ann Summerfield
Sungate Neighbors, Inc.
Sunoco
Carol Swarthout
Swift Water Resources Engineering,
LLC
Terry Tapp
Patricia Taylor
Telecommunications and
Information Services Department,
City of Tulsa
Walter Thiem
John (Jack) Thisler
Thrifty, Inc.
Kay Todd
Tran Systems Corporation
Triple A Saferooms
Tulsa Airport Authority
Tulsa Area Emergency Management
Agency
Tulsa Authority for the Recovery of
Energy
Tulsa City Council
Tulsa City-County Health
Department
Tulsa City-County Library
Tulsa Community College
Tulsa County
Tulsa County Bar Association--
Young Lawyer's Division
Tulsa County Conservation District
Tulsa Foundation for Architecture
Tulsa Housing Authority
Tulsa Industrial Authority
Tulsa Job Corps
Tulsa Metropolitan Area Planning
Commission
Tulsa Port of Catoosa
Tulsa Public Schools
Tulsa Repeater Organization, Inc.
Tulsa Speech & Hearing Association
Tulsa Technology Center
Tulsa Utility Board, City of Tulsa
Tulsa World
Tulsa Zoo
J.D. Turner
T.V. Guide, Inc.
Twister Pit, Inc.
Undercroft Motessori School
Unique Systems, Inc.
Urban Development Department,
City of Tulsa
URS Corporation
U.S. Army Corps of Engineers
U.S. Department of Housing and
Urban Development

U.S. Geological Survey
U.S. Infrastructure
U.S. Postal Service
Ussery's Welding Service
Valley Glen Addition
Ron VanVoorhis
Vault Management Inc.
The Village Builders, LLC
Cindy Ward

Emily Warner
John Washington
Gary Watts
Juanise Weatherman
Rick West
Western Neighbors
John Westmoreland
Whirlpool, Tulsa Division
John T. Wiggins, Jr.

Barbara Williams
Penny Williams
Sandra Wilson
Wind Watcher Warning System,
Inc.
Fred Wood
Phil Wood, Auditor, City of Tulsa
YMCA of Greater Tulsa
John Young
Terry Young

MAYOR'S CITIZEN CORPS VOLUNTEER LIST

September 29, 2003
414 Volunteers

James Anders
Machele Anderson
Sara Angle
Claudia Arthrell
Diane Asher
Ronnie Ashford
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